

Mozen Foot Healthcare Associates
PATIENT SPECIALIST PARTNERSHIP AGREEMENT

Our goal is to provide you with the best care possible. This can happen by using us as your Patient Centered Specialty Care doctor. We work with your Primary Care doctor who is your Patient Centered Medical Home to help you feel better. Below are some important things to remember:

PATIENTS Please:

- After our visit, follow up with your Primary Care doctor as directed.
- Make and keep all appointments with our office and with your Primary Care doctor.
- If you must cancel an appointment, make another one right away.
- Ask questions until you know what you need to do when you leave our office.
- Follow the plan we talked about during your appointment.
- If you are not able to follow the plan for any reason, tell us right away so we can help you set up another plan so you get the best results.

SPECIALIST DOCTOR:

- We will ask you who your Primary Care doctor is. We will let him/her know about your care as soon as possible.
- We will talk with you about your health and what you need to do to take care of yourself.
- We will talk to you by phone and in the office to answer your questions.

If your Primary Care doctor tells us that we should continue to take care of a particular condition, the following will also happen:

- We will share information about your plan and goals with your Primary Care doctor as quickly as possible.
- We will give you information; help you to learn how to take care of yourself, and help you to set goals to improve your health.
- We will work with you to set up a plan to help you take care of your health along with your Primary Care doctor.

29829 Telegraph Rd, Suite 100
Southfield, Michigan 48034
Office: (248) 258-0001

37595 Seven Mile Road, Suite 370
Livonia, Michigan 485152
Office: (734) 542-9305
Fax: (248) 258-6779

26850 Providence Pkwy, Suite 502
Novi, Michigan 48374
Office: (248) 662-4350

www.MichiganPodiatry.com

Mozen Foot Healthcare Associates

Thank you for partnering with our office and taking an active role in your health. In order to enhance our partnership it is important we share some helpful practice information.

Our office hours vary by location but are generally M-F & Saturdays during normal business hours. If you reach our office after hours you will be forwarded to our answering service. If you have an urgent need regarding your foot care, they will contact the on-call doctor and have the doctor call you back within 30 minutes. *(Please call during business hours for prescription refills)*

If you are experiencing an urgent need that needs immediate medical attention, you will be directed to go to the nearest Urgent Care facility. We have developed a partnership with several Urgent Care centers in the areas surrounding our offices and they will forward their findings to our office the following day. Should you find yourself in a situation where you must seek medical care after hours and it is **not** a life threatening emergency please use one of the following Urgent Care centers *(Please also contact our office for follow up during business hours on the next business day):*

<p><u>Livonia Urgent Care</u> 37595 Seven Mile Road (1st floor), Livonia 48152 (734) 542-6100 Hours: 8am - 10pm 7 Days a week (including all holidays) www.livoniaurgentcare.com</p>	<p><u>Washtenaw Urgent care</u> 3280 Washtenaw Ave, Ann arbor, MI, 48104 (734) 389-2000 Hours: 8-10 7days www.michiganurgentcare.com</p>
<p><u>Urgent Care of Novi</u> 44000 W. Twelve Mile Road, Suite 101, Novi, MI 48377 (248) 374-3595 Hours: M-F 5pm-9pm Sat & Sun 9am-9pm (including all holidays) www.urgentcareofnovi.com</p>	<p><u>Novi Urgent Care</u> 43535 Grand River Ave, Novi 48051 (248) 946-4500 Hours: M-F 10a-9p Sat & Sun 10a-6p (including all holidays) www.urgentcare1.com</p>
<p><u>Riverview Urgent Care</u> 7733 E. Jefferson Avenue, Detroit 48223 (313) 499-4900 Hours: 12-8 7days www.michiganurgentcare.com</p>	<p><u>Healthy Urgent</u> 30488 Milford Road, New Hudson 48165 (248) 437-4625 Hours: M-F 8-10 S&S 8-6 www.healthyurgentcare.com</p>
<p><u>Brighton Urgent Care</u> 2300 Genoa Business Park Drive suite 120, Brighton 48116 (810) 844-0400 Hours: 8-10 7days www.brightonurgentcare.com</p>	<p><u>Healthy Urgent</u> 7125 Orchard Lake Road, Suite 100, West Bloomfield 48322 (248) 865-7444 Hours: M-F 8-9 S&S 8-6 www.healthyurgentcare.com</p>
<p><u>Healthy Urgent</u> 29531 Plymouth Road, Livonia 48152 (734) 525-7939 Hours: M-F 8-10 Sat & Sun 8-6 www.healthyurgentcare.com</p>	<p><u>Western Wayne Urgent Care</u> 2050 N Haggerty Rd Ste 140, Canton 48187 (734) 259-0500 Hours: 8-8 7days www.michiganurgentcare.com</p>

*****Should you have a life threatening emergency please proceed to the nearest hospital*****